

Presentations and Trainings

JAS offers mediation and dispute resolution presentations and trainings adapted to your needs. Trainings can provide participants with tools to improve communication and negotiation skills. Please contact us to arrange a customized workshop at: 617-918-7518 or elizabethwinston@justastart.org



Eligibility for Services

JAS's conflict resolution services are provided free of charge in Cambridge for most participants. For residents of other Metro North communities, please contact us to determine whether you are eligible for our services.



Founded in 1968, Just-A-Start (JAS) is a community development corporation dedicated to building the housing and economic stability of people in Cambridge and nearby communities. Through innovative, comprehensive and integrated programs, JAS provides and preserves affordable housing, offers education and workforce training for youth and adults, and builds community engagement. JAS's vision is a better future for all of its constituents: a secure home, a sustaining career, and engagement in the community.

Contact us today!

Phone: 617-918-7518

Address: 1035 Cambridge Street #12
Cambridge, MA 02141

Email: elizabethwinston@justastart.org

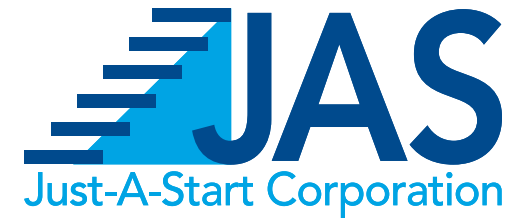
Website: www.justastart.org



@JustAStartCorp



[facebook.com/JustAStartCorp](https://www.facebook.com/JustAStartCorp)



Conflict Resolution for Tenants and Property Owners

Need help
resolving
a housing
dispute?



www.justastart.org

JAS

Mediation Services

Just-A-Start's (JAS) Mediation Services Program helps tenants and landlords to resolve disputes in order to avoid eviction and other negative outcomes. Housing Services staff will listen to your situation and help you to come to a resolution that is fair to both parties. JAS's experienced staff provide mediation, conflict coaching, and education on legal rights.

Real Issues, Real Solutions

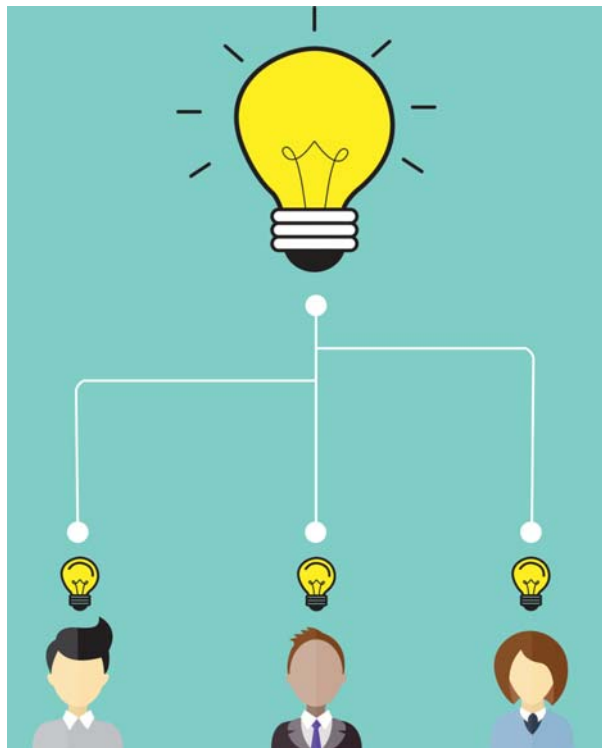
Being a tenant or a landlord can be challenging sometimes.

- Communication can break down, making tenant-landlord relationships hard to manage.
- Understanding and exercising your legal rights can be confusing and difficult.
- Getting your landlord or tenant to talk through tough tenancy issues and reach a resolution can be challenging.

JAS Mediation Services can help!

Situations When Mediation and Conflict Coaching May Be Helpful

- You have received an eviction notice.
- You have tried to talk to your landlord about the condition of your apartment and nothing has changed.
- You are having difficulty getting access to a tenant's unit.
- You have questions about your lease or landlord-tenant law.
- You are stuck in a housing-related conflict and don't know what to try next.



Housing Services Resources

Mediation

Mediation is a process in which people in a conflict work with a neutral third party (the mediator) to find a fair solution to a dispute. The mediator will not take sides or tell either party what to do. The mediator will help both sides understand the conflict and reach an agreement that is reasonable to both parties.

Coaching

JAS staff can help you think through your housing conflict, understand your options, and decide how to move forward, with the goal of helping you save money and time.



Who are JAS Housing Services Staff?

JAS mediators are certified and experienced dispute resolution professionals. JAS has worked with tenants and landlords for over 25 years. Our expertise helps to stabilize both tenants and landlords and to resolve disputes.