

About

Housed In Cambridge: Information to Open Doors is a citywide campaign designed to educate and inform residents on housing opportunities and housing-related resources and services.

We work collaboratively to support residents in accessing and maintaining secure housing. The campaign aims to make it easier for residents to understand where they can go for housing and assistance.

For more information, please visit:
cambridgema.gov/housingguide

To access the Housed In Cambridge webinar recordings, please visit the Housing Liaison webpage.

Where can I go if my housing rights are violated?



The Human Rights Commission (CHRC) is a law enforcement agency for the City of Cambridge that investigates and adjudicates complaints of discrimination in the areas of housing, employment, public accommodation, and education.

Contact CHRC

Appointments can be made by phone or email:
Phone: 617-349-4396
Email: hrc@cambridgema.gov
51 Inman Street, 2nd Fl., Cambridge MA 02139
cambridgema.gov/hrc

HOUSED IN CAMBRIDGE

*information
to open
doors*

**City of Cambridge
Office of the Housing Liaison
Community Development Department
Department of Human Service Programs
Human Rights Commission
Cambridge Public Library**



Multi Service Center (MSC)

Department of Human Service Programs

MSC distributes housing and housing related information to Cambridge households. The MSC also serves as a primary point of contact for unhoused residents to receive services and housing assistance.

The MSC staff assist residents with:

- Applying for public benefits
- Funding for eviction prevention
- Housing Search workshops
- Referrals to financial counseling and legal services
- Access to mental health and substance abuse services

The MSC's Haitian Services staff provide case management and immigration counseling to people who have relocated from Haiti and limited service to other residents.

MSC case managers available!
Monday 9 am-7:30 pm
Tuesday thru Thursday 9 am-4:30 pm
Friday 9 am-11:30 am

Contact MSC

Appointments can be made by phone:
617-349-6340

362 Green Street, Cambridge MA 02139
cambridgema.gov/MultiServiceCenter



Housing Division (CDD)

Community Development Department

The Housing Division offers access to homeownership and rental opportunities for low-moderate and middle-income households.

Programs include:

- Inclusionary Rental Housing Program
- Middle Income Rental Program
- Homeownership Resale Pool
- HomeBridge
- First-time homebuyer lotteries
- Homebuyer education

The Housing Division also offers low-interest financing through the Home Improvement Program to assist eligible homeowners make needed home repairs.

Contact CDD

Appointments can be made by phone or email:

Phone: 617-349-4622

Email: housing@cambridgema.gov
344 Broadway, Cambridge, MA 02139
cambridgema.gov/housing



Office of the Housing Liaison

City Manager's Office

The Housing Liaison works to develop and promote policies and practices to improve access to affordable housing opportunities and prevent tenant displacement.

Staff also work directly with residents on a variety of housing related issues and needs, such as:

- Work to inform and educate all residents of Tenant Rights and Resources (cambridgema.gov/TenantsRights)
- Assist residents to access and navigate housing related resources and services
- Serve as point of contact for complex housing situations such as building sales and navigating housing disasters
- Offer individualized case management for residents in need of intensive, ongoing support

Contact the Housing Liaison

Inquiries about housing resources in Cambridge can be sent to Maura Pensak by phone or email.

Phone: 617-349-6337

Email: mpensak@cambridgema.gov
cambridgema.gov/departments/OfficeoftheHousingLiaison



Cambridge Public Library

The Cambridge Public Library has many resources available to the community. For any additional support navigating those resources, the library's social work team is available to provide assistance.

Contact the Library

Inquiries about support and resources in Cambridge can be sent to Marie Mathieu, Library Social Worker by phone or email.

Phone: 857-259-2647

Email: mmathieu@cambridgema.gov
cambridgepl.libguides.com/socialservices